



Best Efforts in Centre Management (Shopping Centre)

Cast Your Vote Now! Tick ✓ in the appropriate box(es) below.
5 being the highest rating, and 1 being the lowest rating.

Efforts in Centre Management		
Factors	Highest Rating – 5	Lowest Rating – 1
Mall Interiors	<ul style="list-style-type: none"> • Great lighting and welcoming ambience. • Ensures tenants maximise store fronts to give greater visibility to their products. • Interiors and finishes are regularly changed to ensure a refreshing look and feel. • Creative design of directional signs. Signs are clear and consistent with the mall directory. Signs/mall directory are promptly updated and communicated to the tenants. 	<ul style="list-style-type: none"> • Poor lighting. • Interiors and finishes are not well-maintained. • Unclear directional signs.
Safety & Security	<ul style="list-style-type: none"> • Has a comprehensive fire safety programme. • Tenants are routinely informed on new safety protocols and features installed. • Effective security measures in place within and around the mall especially high traffic areas and where children play. 	<ul style="list-style-type: none"> • Lacks a comprehensive fire safety programme. • Security measures are inadequate.
Car Park	<ul style="list-style-type: none"> • Spacious, well lighted and easily accessible • Reliable system (i.e. no gantry breakdowns; updated info on parking lots availability, maintenance hours etc). • Reasonable parking rates (i.e. comparable to the needs and requirements of the shopping mall, the number of available spaces and rates of the surrounding car parks). 	<ul style="list-style-type: none"> • No/Poor car park facilities.
Facilities Management	<ul style="list-style-type: none"> • Facilities and equipment are regularly maintained and upgraded. • Tenancy & mall upgrading works are executed smoothly and completed as planned and communicated • Loading bay and mall event spaces are well managed and maintained. 	<ul style="list-style-type: none"> • Facilities are old and premises are not well maintained • Unused or unavailable event space and congested loading bay. • Not eco-friendly



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Please complete and email completed form to Singapore Retailers Association (SRA) for the attention of Attn: Ms Mariah Amin at mariah@sra.org.sg by 31 May 2018. All votes will be handled with the strictest confidence.

Details of the Company Nominee

Name of Company Nominee: _____

Business Address: _____

Name of Contact Person: Mr / Ms _____

Designation: _____

Email: _____ DID: _____ HP: _____

Declaration

I declare that the application has been duly completed, and all information given is accurate to the best of my knowledge.

Name of CEO / Managing Director/General Manager: Mr. / Ms.: _____

Email: _____ DID: _____ HP: _____

Signature: _____ Company Stamp: _____ Date: _____